

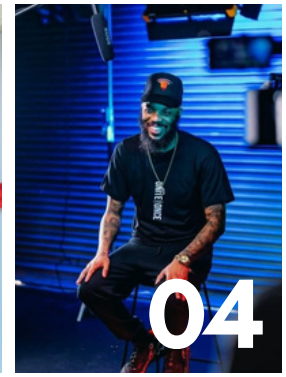
IMPACT REPORT

Together We Are
Making a Difference

2025 - 2026



TABLE OF CONTENTS



Letter from Our CEO	01
----------------------------	-----------

Mission Statement	02
--------------------------	-----------

Statewide Impact & Map	03
-----------------------------------	-----------

PROGRAM HIGHLIGHT LSF Health Systems	04
---	-----------

PROGRAM HIGHLIGHT LSF Head Start	05
---	-----------

PROGRAM HIGHLIGHT LSF Family Focus	06
---	-----------

Budget Breakdown	07
-------------------------	-----------

Ways to Get Involved	08
-----------------------------	-----------

LETTER FROM OUR CEO



One of the greatest privileges of serving as president and CEO of Lutheran Services Florida is getting out of the office and seeing our mission in action. There are certain stretches of highway in Florida that I've come to know pretty well over the years. From Alligator Alley to the coastal roads heading toward Tallahassee, from long drives through Central Florida to the communities that line both coasts, I spend a lot of time in the car moving between our programs and meeting the people who make LSF what it is.

Those miles give me a lot of time to think.

As another fiscal year comes to a close, I've found myself reflecting on what this year meant for LSF and for the people we serve. Like the roads I travel so often, there have been plenty of unexpected turns and even more opportunities to keep moving forward. This was a year that reminded me just how much can happen when good people come together around a common purpose.

Over the past year, we welcomed Okaloosa Head Start into the LSF family, expanding access to high-quality early learning for children and families in Northwest Florida. We opened Bridge and Beyond, our emergency shelter, serving Charlotte, Collier, Glades, Hendry and Lee county. This new shelter gives those counties a place where children in crisis can find safety while the next right step is being worked out. The remodeled boy's dormitory at Miami Bridge now gives young people a safe and dignified place to reset, and in Leesburg, Together at HOME opened its doors to help siblings in foster care stay together when they need each other most.

In Jacksonville, Circle of Hope School opened after the community identified a need for another high-quality early learning option. We also hosted the Zero Suicide Summit in Jacksonville, bringing together behavioral health leaders from across the region to strengthen suicide prevention efforts through collaboration and shared learning.

We also expanded our reach in maternal and infant health through the Hillsborough County Healthy Start Coalition, strengthening support for families long before a child ever steps into a classroom. Our SNAP program continued to receive statewide recognition for helping children learn to regulate big emotions and make healthy choices. We've now expanded our SNAP and Community Counseling operations from just Lee, Charlotte, Glades, Hendry, Collier, Escambia, Santa Rosa, Okaloosa and Walton County to include Miami-Dade County.

Each of those accomplishments tells part of the story, but they also explain why I spend so much time behind the wheel. LSF continues to grow because communities continue to trust us to meet needs where they exist. Every time I visit one of our programs, I'm reminded that no two communities are exactly alike, but the people we serve all want the same thing: the opportunity to build a better future for themselves and their families.

This year also reminded me how fortunate we are to have the people we do at LSF. Our staff took on tremendous responsibility. They don't always make headlines, but they're part of what allows families, partners and supporters to trust us with the important work we've been called to do. LSF's greatest strength has never been our buildings or our programs. It's our people. It's the teachers who greet children every morning, the counselors who stay a little longer when someone needs them, the case managers who answer one more phone call before heading home and the people like you, who believe this work is worth investing in.

The stories you'll read in these pages belong to the people who trusted us during some of the hardest moments of their lives. They belong to you. Every success story, every milestone and every life changed was made possible because people chose to stand alongside LSF and invest in our mission of bringing God's healing, hope and help to people in need in the name of Jesus Christ.

As we look toward the year ahead, I'm excited about where we're headed. We have a strong team, committed partners and a clear vision for the future. Most importantly, we have communities across Florida reminding us every day why this work matters.

Thank you for believing in LSF. Thank you for trusting us to be good stewards of your support. And thank you for traveling this road with us as we continue extending a hand up to the people who need it most.

Mike Carroll
President and Chief Executive Officer | LSF



OUR MISSION

Through our work, we empower local communities to build healthier, happier and more hopeful futures. LSF is deeply committed to supporting our neighbors in need, ensuring that families right here in Florida have access to the resources they need to thrive. We work to prevent suicide and substance abuse, provide vital support for families facing crisis and help children from low-income households receive the education they deserve to succeed. Our three core programs—Head Start, Family Focus, and Health Systems—are dedicated to strengthening families, fostering resilience and creating lasting change right where we live. Through the work happening in all of our programs, we are guided by our mission.



STATEWIDE IMPACT

1 IN 50

FLORIDIANS IMPACTED BY LSF

LSF impacts nearly one in fifty Floridians, touching communities in Florida's panhandle all the way to down to the Gold Coast.

1,600+

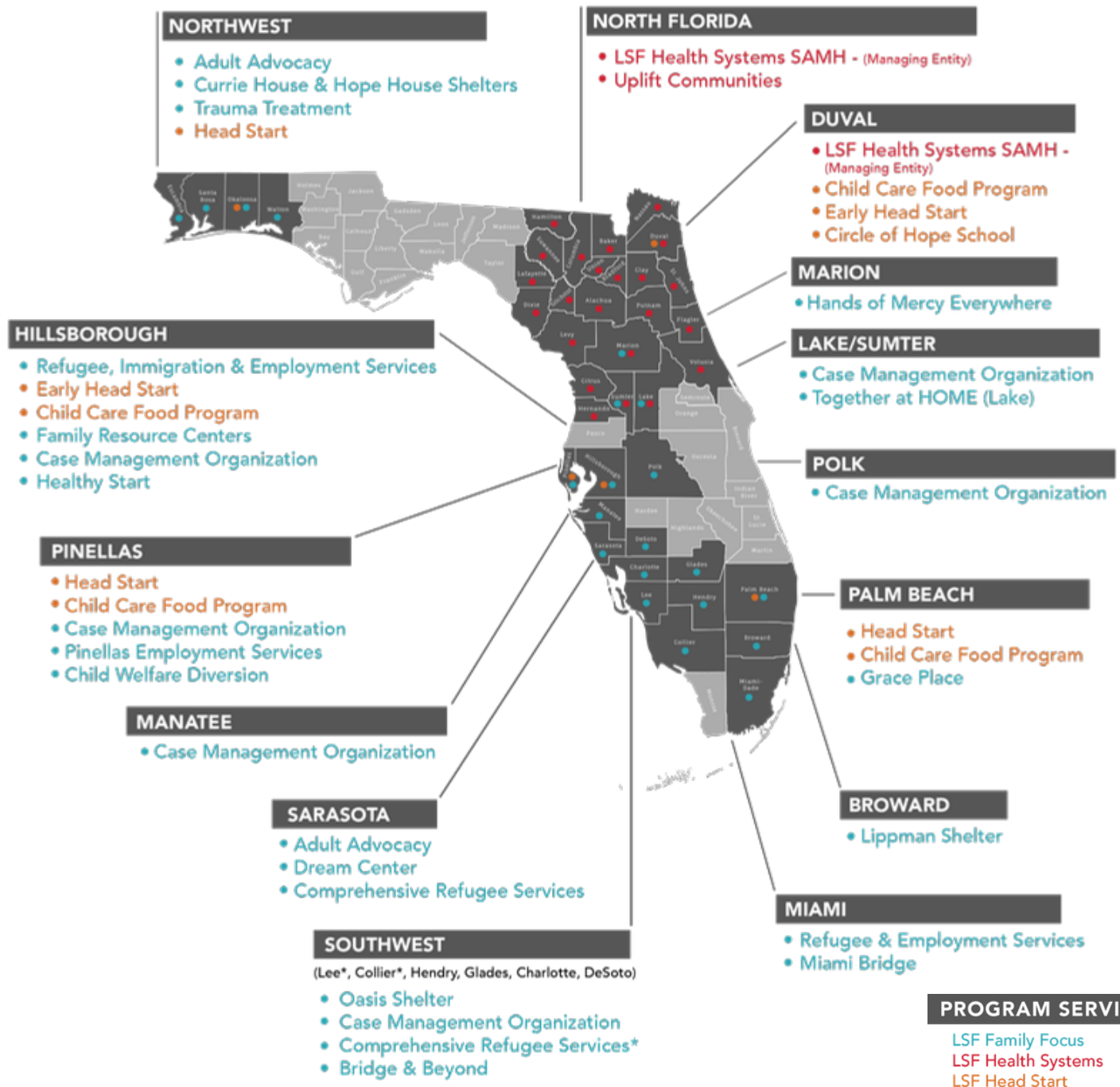
LSF EMPLOYEES

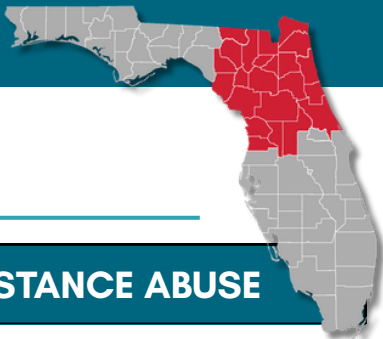
Approximately 1,600 employees support LSF's infrastructure to deliver programs effectively and consistently statewide.

65+

PROGRAMS STATEWIDE

LSF's work is organized into Early Childhood Education, Health Systems, and Family Focus service areas, addressing key community needs in over 40 counties





PERSONS SERVED YEAR TO DATE

LSF Health Systems strengthens communities by expanding access to behavioral health services and supporting programs that improve lives across our region.

TRAINING ACADEMY

3,254

INDIVIDUALS TRAINED

102

TRAININGS CONDUCTED

Training topics addressed critical workforce development priorities including suicide prevention, trauma-informed care, peer support, compassion fatigue, wraparound services, opioid response and overdose prevention, mental health awareness, workforce resiliency, and crisis intervention

MENTAL HEALTH

ADULT MENTAL HEALTH		
Residential Care		3,254
Outpatient Care		20,629
Crisis Care		3,527
State Hospital Discharges		232
Peer Support Services		1,024

CHILDREN'S MENTAL HEALTH		
Residential Care		44
Outpatient Care		4,745
Crisis Care		970

SUBSTANCE ABUSE

ADULT SUBSTANCE ABUSE		
Residential Care		1,699
Outpatient Care		11,166
Detoxification		1,845
Women's Specific Services		106
Injecting Drug Users		1,842
Peer Support Services		2,254

CHILDREN'S SUBSTANCE ABUSE		
Residential Care		245
Outpatient Care		1,167
Crisis Care		0

PREVENTION:

903,228

INDIVIDUALS

1 icon = 100 individuals



SUCCESS STORY - JERMAINE

Jermaine J. Williams was convinced his story was over. After 13 years spent battling addiction to alcohol and cocaine, he reached a point where he believed life was no longer worth living. An invitation to church became Jermaine's first step toward hope, but the road to recovery was only beginning. Through Florida Self-Directed Care, supported by LSF Health Systems, Jermaine found more than treatment. He found people who believed he could become someone different. With the support of his therapist, life coach and recovery team, he addressed the mental health challenges driving his addiction and rebuilt his life one day at a time.

Today, Jermaine is an award-winning filmmaker, community leader and National Peer Specialist of the Year who has answered more than 1,000 suicide crisis calls, helping others find hope in their darkest moments. And he continues to thank LSF Health Systems, and specifically, CEO Dr. Christine Cauffield, for the way the organization impacted his future.

"She did not change my life, she saved my life indirectly just by doing the right things and being responsible," Jermaine explains.

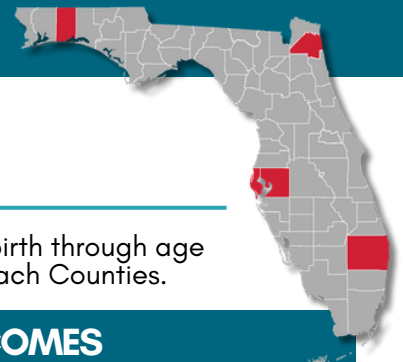
Jermaine's story proves that when someone is met with compassion instead of judgment, a life can change forever.

SCAN HERE TO READ THE FULL STORY





PROGRAM HIGHLIGHT LSF HEAD START



Providing comprehensive early childhood education and family support services from birth through age five across 5 Florida counties – Okaloosa, Pinellas, Hillsborough, Duval and Palm Beach Counties.

3,877

CHILDREN & FAMILIES SERVED
FY 2025-26

211

CLASSROOMS
Across 5 counties

\$541K

NEW FUNDING
Secured this fiscal year

HEALTH & FAMILY OUTCOMES

We measure comprehensive care connecting every child and family to health and stability supports across 12 LSF Head Start program sites.



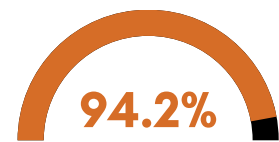
IMMUNIZATIONS

Children up to date on required immunizations



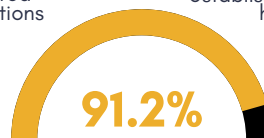
MEDICAL HOME

Children with an established medical home



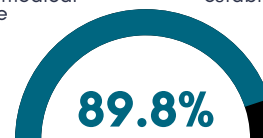
DENTAL HOME

Children with an established dental home



HEALTH INSURANCE

Children with health insurance at year-end



FAMILY SUPPORT

Families receiving at least one support service

MEALS SERVED STATEWIDE

776,307

A hungry child cannot learn — every meal served is a direct investment in a child's ability to focus, grow and succeed.



SUCCESS STORY - KAYLA

Kayla Martinez knew the value she would find at LSF Head Start because she had once been a Head Start child herself. Years later, as a single mother raising three boys while caring for her mother and younger brother, she needed that same support more than ever.

When she enrolled her children in LSF Head Start, she knew she'd find help preparing them for school. Unexpectedly, she also found was a community that believed in her, too. Her children quickly began thriving the classroom, while her

Family and Community Engagement specialist encouraged Kayla to set goals for herself. She enrolled in college, improved her health and kept moving forward with the support of her Head Start family.

Today, Kayla is a registered nurse. Her oldest son is an honor student reading above grade level, and she now volunteers and interns with the same Head Start program that helped transform her family's future and gave her the push to seek success for herself.

"It takes a village to raise a child, and I'm so happy to say that LSF Head Start is my village," Kayla said.



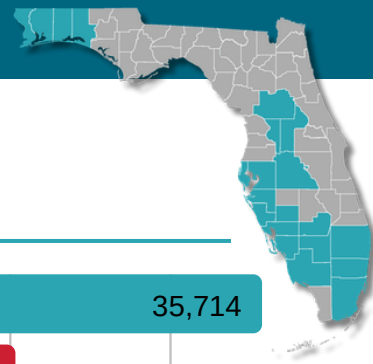
SCAN HERE TO READ
THE FULL STORY





PROGRAM HIGHLIGHT

LSF FAMILY FOCUS



62,046

CLIENTS SERVED

LSF Family Focus delivers compassionate, wraparound services to individuals and families across five core service categories — meeting people where they are and helping them move forward.

Family Support

35,714

Refugee Services

20,319

Case Management

3,783

Residential Services

1,796

Adult Advocacy

434

10K 20K 30K

SUCCESS STORY - TESSA & KAREN

Karen never stopped loving her daughter. But addiction nearly cost her everything. After years of struggling with substance misuse, Karen lost custody of her young daughter, Tessa. It became the wake-up call she desperately needed. Working alongside her LSF case manager, Karen committed herself to recovery and did everything required to reunite with her daughter. She got sober, rebuilt her life and found stable employment while Tessa remained safely with a family member until they could be together again.

Today, Karen and Tessa are reunited and thriving. Their home is once again filled with the love that had always been there, now strengthened by stability, healing and hope.

"I want other people to know that recovery is possible, and getting your kids back is possible," Karen said.

Their story is proof that when families are given the right support, healing is possible.

SCAN HERE TO READ THE FULL STORY



SUCCESS STORY - DANIELA

By the time Daniela Deas arrived at LSF Miami Bridge, she had already experienced more than most children ever should.

After becoming a survivor of human trafficking at just 12 years old, Daniela struggled with the trauma that followed. Her mother, desperate to protect her daughter and knowing their environment was no longer safe, made the difficult decision to place Daniela at LSF's Lippman Youth Center before she later came to Miami Bridge. There, Daniela found something she hadn't experienced in a long time: stability, caring adults and the chance to simply be a kid again.

Today, Daniela is the founder of Survivors Hope, a nonprofit dedicated to helping survivors of human trafficking rebuild their lives through advocacy, education and support. She often returns to Miami Bridge to encourage young people facing challenges similar to the ones she overcame.

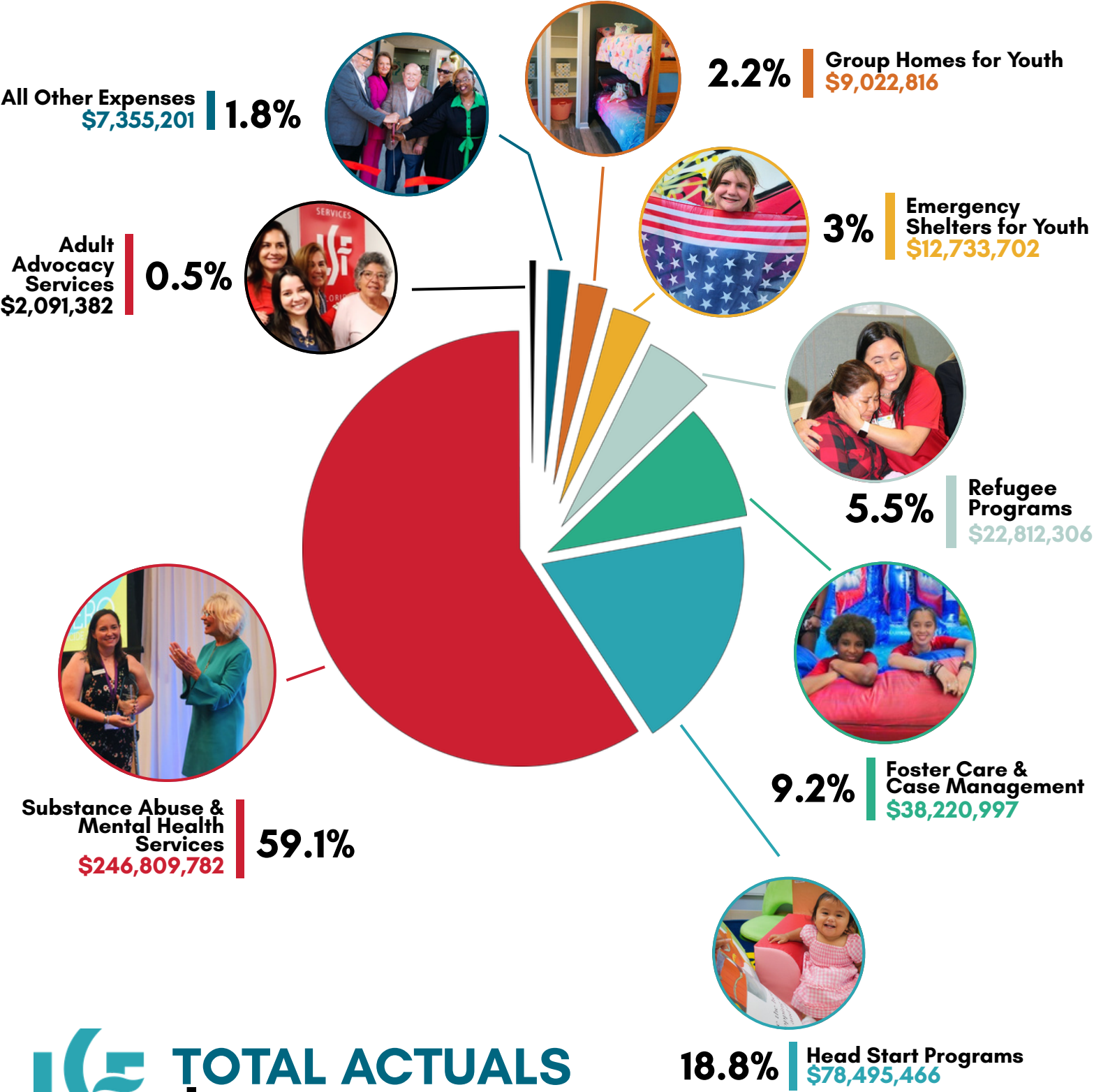
"It really gave me a sense of hope and understanding that there's more to my life than what I was exposed to. I could actually be a child," Daniela said.

Today, she's helping other young people discover the same hope that once changed her life.

SCAN HERE TO READ THE FULL STORY



BUDGET BREAKDOWN



LSF **TOTAL ACTUALS**
\$417,541,652

WAYS TO GET INVOLVED WITH LSF

Lutheran Services Florida is the Church at work in the world – bringing help, healing, and hope to children, families, and communities across Florida. Congregations of all sizes can partner with LSF in meaningful and tangible ways.

HOST A DRIVE



Baskets of Love

The **Baskets of Love Drive** runs annually in the spring & benefits struggling mothers, foster parents, and at-risk children through collection of essential baby items.



The **Back to School Drive** runs annually throughout the summer & provides school supplies for children who are in families at risk & struggling right here in Florida.

LSF Christmas angels

The **Christmas Angels Drive** is held in the fall each year to ensure each child in need has a gift under their holiday tree. We will provide ornaments with suggested toys to hang on a tree.



Another great way to get involved any time of year is by hosting a **gift card drive** to help LSF provide immediate, flexible support to children, families, and individuals when they need it the most.

VOLUNTEER OPPORTUNITIES

Our volunteers are an important part of our LSF Family. LSF has more than 60 programs in nearly every area of Florida. We would love to connect to you to find the right volunteer opportunity for you.



THANK YOU!

The impact you've seen throughout this report would not be possible without you.

Every child who found safety, every family that discovered hope and every life changed through LSF was made possible by supporters who believe in our mission. Your generosity allows us to meet people where they are, provide the services they need and truly act as the hands and feet of Jesus.

Thank you for believing in our work and the people we serve. Because of your partnership, we continue bringing hope, healing and help to those who need it most.

Together, we are building a world filled with safe children, strong families and vibrant communities. **Thank you for making this work possible.**

SCAN HERE TO CONTINUE SUPPORTING THE WORK WE DO. →





www.lsfnet.org
(813) 875-1408

 @lutheranservfla
 /lutheranservicesflorida
 /lutheran-services-florida