

## Resources for those affected by Hurricane Ian

### Contact information for local Emergency Operation Centers (EOCs).

As was explained in the cover email, a priority for local emergency operation centers (EOCs) is the restoration of critical community services, including early learning centers and early learning coalition offices. Any early learning center or ELC facility that could open with the restoration of one or more critical services, such as power, water, internet, sewage, or debris removal may request assistance from their local EOC using the contact information below.

#### **SW Florida ELC**

Lee County Emergency Operations Center  
2675 Ortiz Avenue, Fort Myers, Florida 33905  
Phone: 239-533-0622

Website address: <https://www.leegov.com/publicsafety/emergencymanagement>

Collier County Emergency Operations Center  
8075 Lely Cultural Parkway, Naples, Florida 34113  
Phone: 239-252-3600

Website address: <https://www.colliercountyfl.gov/government/county-manager-operations/divisions/emergency-management>

Hendry County Emergency Operations Center  
4425 FL-80, LaBelle, Florida 33935  
Phone: 863-674-5400

Website address: [https://www.hendryfla.net/emergency\\_management.php](https://www.hendryfla.net/emergency_management.php)

Glades County Emergency Operations Center  
1097 Health Park Drive, Moore Haven, Florida 33471  
Phone: 863-946-6020

Website address: [https://www.myglades.com/departments/public\\_safety/emergency\\_management/](https://www.myglades.com/departments/public_safety/emergency_management/)

#### **Florida Heartland**

Hardee County Emergency Operations Center  
404 W Orange Street, Wauchula, Florida 33873  
Phone: 863-773-6373

Website address: <https://www.hardeecountyfl.gov/emergency-management/dashboard>

DeSoto County Emergency Operations Center  
2200 NE Roan St., Arcadia, Florida 34266  
Phone: 863-993-4831

Website address: [https://desotobocc.com/departments/emergency\\_management](https://desotobocc.com/departments/emergency_management)

Highlands County Emergency Operations Center  
6850 W. George Blvd., Sebring, FL 33875  
Phone: 863-402-7600

Website Address:

[https://www.highlandsfl.gov/departments/PublicSafety/emergency\\_management/emergency\\_operations\\_center.php](https://www.highlandsfl.gov/departments/PublicSafety/emergency_management/emergency_operations_center.php)

Charlotte County Emergency Operations Center

26571 Airport Road, Punta Gorda, Florida 33982

Phone: 941-833-4000

Website address: <https://www.charlottecountyfl.gov/departments/public-safety/emergency-management/>

### **Flagler-Volusia**

Flagler County Emergency Operations Center

1769 E Moody Blvd Bldg. 3, Bunnell, Florida 32110

Phone: 386-313-4200

Website address: <https://www.flaglercounty.gov/departments/emergency-services/emergency-management>

Volusia County Emergency Operations Center

3825 Tiger Bay Road, Daytona Beach, Florida 32127

Phone: 386-254-1500

Website address: <https://www.volusia.org/services/public-protection/emergency-management/>

### **Manatee**

Manatee County Emergency Operations Center

2101 47<sup>th</sup> Ter E, Bradenton, Florida 34203

Phone: 941-748-4501

Website address: <https://cityofbradenton.com/emergency>

### **Orange**

Orange County Emergency Operations Center

6590 Amory Ct, Winter Park, Florida 32792

Phone: 407-836-9140

Website address:

<http://www.orangecountyfl.net/EmergencySafety/EmergencyInformation.aspx#.YzyL9HbMJPY>

### **Osceola**

Osceola County Emergency Operations Center

2586 Partin Settlement Rd, Kissimmee, Florida 34744

Phone: 407-742-9000

Website address: <https://www.osceola.org/agencies-departments/emergency-management/>

### **Polk**

Polk County Emergency Operations Center

1890 Jim Keene Blvd., Winter Haven, Florida 33880

Phone: 800-780-5346

Website address: <https://www.polk-county.net/emergency-management>

## **Sarasota**

Sarasota County Emergency Operations Center

6050 Porter Way, Sarasota, Florida 34232

Phone: 941-861-5000

Web address: <https://www.scgov.net/government/departments/emergency-services>

## **Hillsborough**

Hillsborough County Emergency Operations Center

9450 E Columbus Dr, Tampa, Florida 33619

Phone: (813) 272-6600

Web address: <https://www.hillsboroughcounty.org/en/government/departments/emergency>

## **SavetheChildren.org:**

Please reach out with any needs/requests or support to **Fernanda Albuquerque** at

[fabuquerque@savethechildren.org](mailto:fabuquerque@savethechildren.org) or call **713-582-9847** or

**Militza Mezquita** at [mmezquita@savethechildren.org](mailto:mmezquita@savethechildren.org) or call **626-215-6113**. They have a team that is in place for now in Lakeland and are sending in supplies as they can.

## **ChildCare Aware of America:**

Please reach out with any needs/requests or support to **Holly Nett** at

[Holly.Nett@usa.childcareaware.org](mailto:Holly.Nett@usa.childcareaware.org) or **Julie Looper** at [Julie.Looper@usa.childcareaware.org](mailto:Julie.Looper@usa.childcareaware.org)

## **SMALL BUSINESSES**

### **U.S. Small Business Administration (SBA)**

SBA disaster loans are now available to businesses and residents in Florida. Apply at [disasterloanassistance.sba.gov](http://disasterloanassistance.sba.gov) under declaration #17644. For additional help, call 800-659-2955 or email [DisasterCustomerService@sba.gov](mailto:DisasterCustomerService@sba.gov)

### **www.FloridaDisaster.biz**

- **DEO** is working with its private-sector partners to provide updates at [FloridaDisaster.biz/CurrentDisasterUpdates](http://FloridaDisaster.biz/CurrentDisasterUpdates) related to supply chain concerns, inventory storages of emergency supplies, and general concerns and priorities of the business community.

## **EMERGENCY MANAGEMENT RESOURCES FOR IMPACTED FAMILIES**

- **FDEM** Federal disaster assistance is available to affected individuals in Charlotte, Collier, DeSoto, Hardee, Hillsborough, Lee Manatee, Orange, Osceola, Pinellas, Polk, Sarasota and Seminole Counties. Apply for disaster assistance at [disasterassistance.gov](http://disasterassistance.gov) or by calling 800-621-3362 from 7 a.m. to 11 p.m. Eastern time.
- **FDEM** has compiled a Shelter in Place Survey to provide critical information to first responders. They are asking all individuals in the impact area of Hurricane Ian that made the decision to shelter in place to complete the survey. Visit [FloridaDisaster.org/Report](http://FloridaDisaster.org/Report) to find the survey.

- **FDEM** is mobilizing pet food and supplies for displaced pets in Charlotte County, including: dry and canned dog food, dry and canned cat food, cat litter, disposable pet bowls and disposable leashes.

**FDEM** further emergency info found here: <https://www.floridadisaster.org/info/>.

## LEE COUNTY

- A number has been established for contacting the City of Sanibel – for reporting **well-being checks** or to volunteer resources, services, etc., please call **(239) 603-7261**.
- If you have access to email and are aware of an individual(s) who remained on island during Hurricane Ian and you need report a **well-being check**, please send an email to [wellcheck@mysanibel.com](mailto:wellcheck@mysanibel.com). Please provide your name and number, as well as the name(s) of individual(s), address, and phone number.

## CHARLOTTE

- **Charlotte County Sheriff's Office** are weathering the storm and protecting the community by providing secure shelters and distributing additional resources. **Their call center 941-743-1320** will remain open for more information and storm-related concerns.
- **American Red Cross** can help if you need help connecting with your loved ones. **Call 1-800 RED CROSS (1-800-733-2767)** and provide as much detail as you can.

## COLLIER

- **The City of Marco Island's** city phone line is down, but those who are worried about someone's welfare they can **call 239-252-8444**.
- The **non-emergency line** for the City of Marco Island is **(239) 389-5050**.

## Florida Department of Children and Families (DCF)

- **DCF:** [myflfamilies.com/hurricaneian/](https://myflfamilies.com/hurricaneian/) For information regarding Food Replacement and info regarding SNAP benefits.
- **DCF:** **released \$235,351,849 in early SNAP benefits to a household population of approximately 773,579 people** at risk of impact for Hurricane Ian. More information can be found here: [ACCESS Florida - Florida Department of Children and Families \(myflfamilies.com\)](https://ACCESSFlorida.com)
- **DCF:** Family Resource Support Centers are being opened across the impact area and will serve as a central location for access to community resources and support. **Visit:** [MyFIFamilies.com/FRSC](https://MyFIFamilies.com/FRSC) to view location details and hours, or call 850-300-HOPE to speak to a Hope Navigator.

## ADDITIONAL RESOURCES

- **FDEM** Emergency Food and Water Resources set up as of 9 am Sunday, October 2.

The following points of distribution are open and distributing food, water and ice to impacted residents:

### Sarasota County

**Hyundai of Venice**  
200 Jacaranda Blvd.  
Venice, FL 34292

**Twin Lakes Park**  
6700 Clark Rd.  
Sarasota, FL 34241

**Englewood Ctr Plaza**  
200 S. Indiana Ave.  
Englewood, FL 34223

**Venice Comm Ctr**  
326 S. Nokomis Avenue  
Venice, FL 34258

### Hardee County

**Burgin Farms**  
611 S. 6<sup>th</sup> Avenue  
Wachula, FL 33873

### Desoto County

**DeSoto County Depart of Emergency Mgmt**  
2200 Northeast Roan Street  
Arcadia, FL 34266

**Nocatee Elementary School**  
4846 SW Shores  
1325 E. Oak Street

**Save A Lot**  
1325 E. Oak Street  
Arcadia, FL 34266

### Highlands County

**Save A Lot**  
70 Plaza Avenue  
Lake Placid, FL 33852

**South Florida State College**  
600 W. College Drive  
Avon Park, FL 33825

**Fla Depart. Of Health in Highlands**  
7205 S. George Blvd.  
Sebring, FL 33875

### Lee County

**Old Bonita Library**  
26876 Pine Ave.  
Bonita Springs, FL 34135

**Kelly Road Soccer Complex**  
10750 Kelly Rd.  
Fort Myers, FL 33908

**Cape Coral Sports Complex**  
1410 Sports Blvd.  
Cape Coral, FL 33991

**Cape Coral Leonard St.**  
4820 Leonard St.  
Cape Coral, FL 33904

**Estero High School Ballfield**  
9100 Williams Rd.  
Estero, FL 33928

**North Fort Myers Rec Center**  
2000 N Recreation Park Way  
North Fort Myers, FL 33903

**Fleamasters Fleamarket**  
4135 Dr. Martin Luther King J. Blvd.  
Fort Myers, FL 33916

**Veterans Park Rec Center**  
55 Homestead Rd. S.  
Leigh Acres, FL 33936

### Charlotte County

**Muscle Car City**  
10175 Tamiami Trl  
Punta Gorda, FL 33950

**Charlotte Sports Park**  
2300 El Jobean Rd.  
Port Charlotte, FL 33948

**Ann Dever Mem. Regional Park**  
6791 San Casa Dr.  
Englewood, FL 34224

## Collier County

### Collier County Emergency Management

8075 Lely Cultural Pkwy  
Naples, FL 34113

### Sugden Regional Park

4284 Avalon Dr.  
Naples, FL 34112

### Everglades City Admin Office

102 Copeland Ave.  
Everglades City, FL 34139

### Barron Collier High School

5600 Cougar Dr.  
Naples, FL 34109

- **FDEM** has activated the State Assistance Information Line (SAIL) **to provide an additional resource for Floridians** to receive up-to-date information regarding Hurricane Ian. **Residents and visitors can call this toll-free hotline at 1-800-342-3557.**
- **Health and Human Services** The Agency sent a Medicaid Provider Alert outlining Key Medicaid Information for Fee-For-Service and Managed Care Providers during Hurricane Ian, this can be found [here](#).
- **Health and Human Services** The Elder Helpline, 1-800-96-ELDER, is still active during business hours, and after hours/weekend calls are being returned the following business day. Seniors may call for assistance with non-emergency needs.
- **Health and Human Services** Several thousand shelf stable meals will be delivered this weekend to Pasco and Pinellas county for seniors; currently assessing needs with SW Florida for additional meals.
- **Health and Human Services** <https://www.floridahealth.gov/about/emergency.html> for more emergency information.
- **Enterprise Florida** activated its [Disaster Assistance page](#) with a list of state and federal resources available for businesses to utilize in their mitigation, preparedness, response, and recovery activities.
- **Trump International Beach Resort in Sunny Isles** has implemented special discounted rates for Floridians needing accommodations. The resort welcomes pets under 40 pounds, and as a condo hotel, offers kitchens and laundry facilities in all of their rooms. To book a reservation, please call 866-976-0383 or use the following link: <https://bit.ly/3E4sV0o>
- **Rosen Hotels and Resorts** is activating their Florida Residents Distressed Rates to give Floridians a safe, affordable place to ride out Hurricane Ian. **Evacuees can call 866-33-ROSEN (76736) to reserve a room.**
- **VISIT Florida** has activated the **Emergency Accommodations Portal at Expedia.com/Florida**, which is updated with the latest information on available listings.
- **DEO's Secretary Dane Eagle** distributed a memo on Tuesday, September 27, 2022, **releasing \$1.4 million in Low-Income Home Energy Assistant Program (LIHEAP) set-aside emergency funding for use by LIHEAP providers** across the state to support preparedness activities such as transportation and temporary housing to preserve health and safety.
- **CareerSource Florida** is reaching out to assess needs at local workforce development board partners in counties impacted by Hurricane Ian. We will be **working closely with our partners at**

**DEO to support recovery efforts and help connect affected residents with temporary employment and other recovery assistance.**

**Airbnb Notice**

- **Airbnb** has launched a special website to help Hurricane Ian Relocation efforts for impacted residents at [Airbnb.com/hurricaneianflorida](https://www.airbnb.com/hurricaneianflorida). The page features open (vacant and available for rent) properties that are available to be booked outside of the FEMA Disaster zones. As communities become fully restored with water and electricity, Airbnb will add more open properties to [Airbnb.com/hurricaneianflorida](https://www.airbnb.com/hurricaneianflorida).
- For displaced residents of **Lee and Charlotte counties**, **Airbnb** is also working with their nonprofit partners to offer vouchers for temporary housing at Airbnb properties. To learn more about how the voucher program works, see Airbnb's full press release at <https://news.airbnb.com/airbnb-org-hurricane-relief-efforts/>. Separately, Airbnb has committed \$250,000 to the [Florida Disaster Relief Fund](#) to support Florida communities impacted by Hurricane Ian.

10/4 update from Airbnb – **the vouchers can be claimed by any displaced resident, not just those in Lee and Charlotte counties.**

- **Update:** for any displaced residents, **Airbnb** is also working with their nonprofit partners to offer vouchers for temporary housing at Airbnb properties. To learn more about how the voucher program works, see Airbnb's full press release at <https://news.airbnb.com/airbnb-org-hurricane-relief-efforts/>.

**Information/ideas shared from ELC of NW Florida from Previous Storm experience**

- Work with Save the Children who will be there to support child care recovery effort and provide direct funding/support to providers
- Children will need large amounts of sensory items : Play-do, colored rice, moon sand, kinetic sand, and plain sand.
- We gave out the book *Once I Was Very Very Scared* to all the Providers- instructions to read it slowly. The purpose is not to get to the end of the book but allow the characters to prompt questions from the children. This allowed the children to voice how they were scared also.
- Many teachers will not have the mental capacity to find activities for children or lessons to do.
  - Pre-fabbed lessons for teachers. We made simple felt boards and pieces that we took from characters out of a book, so teachers could tell the story differently.
  - Gross motor activities that can be done inside or anywhere-we purchased snowball sets from Walmart, and they were soft fuzzy snowballs in the Christmas section-children loved them and required NO prep from the teachers.
  - Fidgets for teachers and children

- Focus on mission-essential functions outlined in your COOP – paying providers via last month’s attendance; fielding phone calls by establishing/publishing at least two contact numbers (may need burner phones or use current work cell phones that are working); serve customers who need child care to go work or in recovery positions waiving wait list priority if they are not already on the wait list
- Find mission-essential functions for employees to do – they may not be doing work they normally do
- Communicate with DEL who is there to help with essential services and rule waivers
- Temporary fencing was good to pass licensing inspections to get providers up again – generators were not approved unless under specific regulations
- Collaborate with news/media to push your phone numbers out
- Collaborate with DCF or local licensing for following up on status of child care providers and their operational status
- Join any long-term recovery organizations that are stood up post-storm so they can help make sure the community knows about your services
- Try to access FEMA or other federal CCDF funding to aid in the Coalition’s agency and service-focused disaster recovery
- Some local or federal funding could be used to provide temporary child care (through referrals issued from the long term recovery case management agency) to otherwise ineligible parents for 30 or 60 days while they find work or establish income