

Network Service Provider Expiration/Termination Transition Planning Requirements

Requirement: Contract

Frequency: Once

Due Date: Within 30 Days Prior to Termination or Transition of Program Services or 90 Days Prior to Expiration of the Contract Term

1. This document requires the creation of planning documents to address:
 - a. Transition activities associated with the expiration of a Network Service Provider contract at the end of its term;
 - b. Transition activities associated with the termination of a Network Service Provider contract before the expiration of its term; and
 - c. Transition to different types of successors, such as the Managing Entity, another Network Service Provider or a combination of managing and service providing agencies (hereinafter “a successor”).
2. The primary goal and guiding principle of transition planning is to ensure safety and continuity of service to persons being served during the transition period. Mutual cooperation among all parties is essential in achieving this goal.
3. All elements of the underlying contract shall remain in effect through the entire transition period and all services rendered during such period shall be in accordance with contract requirements. Except as otherwise provided in the Network Service Provider contract or in any progressive intervention activities, any substantial change in tasks, responsibility or activity relating to the provision of child welfare services or related functions will occur only following written agreement of the Network Service Provider and the Managing Entity.
4. A Contingency Transition Plan, developed and agreed to by the Network Service Provider and the Managing Entity, will include, at a minimum:
 - a. Effective plans for transition to the various potential characteristics of a successor, for example, the Managing Entity, another Network Service Provider or other reasonable combinations of managing and service providing agencies.
 - b. Transition plans for both the expiration of the Network Service Provider contract at the end of its term and for the termination of the contract before the expiration of its term.
 - c. A proposed transition timeframe for the transfer to a successor of staff (at the successor’s discretion), equipment, case management services, administrative services and functions, and sub-contracted services, that is delineated by program area and geographic region. This timeframe must provide for the initiation of transition activities no less than **90** days prior to expiration of the contract term, as well as the successful completion of all transition activities upon expiration thereof or, if the contract is being terminated before its term expires, the successful completion of all transition activities within **90** calendar days from the date a written termination notice is received. Specific transition activities will be identified, responsibility assigned and time frames for accomplishment stated.
 - d. Identification of any additional transition services or functions required by the Network Service Provider, the Managing Entity, a successor and any third party, as necessary, to ensure a seamless

- transition in planning, management and service delivery, and the proposed means of implementation.
- e. Provisions and timetables for the preparation and transfer of existing personnel, where appropriate, to a successor to ensure continuity of service and seamless transition throughout the phase-out process.
 - f. Provisions and timetables for informing and educating consumers, staff, stakeholders, community partners and others on issues relating to the transition as may be appropriate.
 - g. Provision for the orderly interim and final transfer of all contract related records and information from the Network Service Provider to a successor, including, but not limited to: client files, client demographics, financial records and back-up.
 - h. Because of the need to ensure a smooth transition in planning, management and services, the transition plan shall ensure that the Network Service Provider's successor will be an active partner in all transition activities. The transition plan shall address the need for appropriate agreements providing access by a successor and third parties to Network Service Provider records and information reasonably necessary to ensure proper planning and ensure child safety and continuity of service to families being served during and after the transition period.
5. No less than **90** days prior to the expiration of the contract, or within **30** calendar days following receipt or issuance of the Termination Notice, the Network Service Provider shall submit to the Managing Entity the following:
 - a. An updated inventory report listing all tangible personal property.
 - b. Financial reports including, but not limited to detailed expenditures covering the period from the effective date of the contract through the month preceding the date of the Termination Notice.
 - c. A copy of all subcontracts held by the Network Service Provider copies of the most recent monitoring reports, and year-to-date expenditure reports for each.
 - d. A detailed personnel report that includes all positions funded in whole or part through this contract, vacant positions, and projected vacancies.
 6. The Managing Entity may waive some or all of the requirements of section 5.d, at its sole discretion, to the extent that information contained in reports previously submitted by the Network Service Provider has not changed.
 7. The Network Service Provider agrees that expenditure of unencumbered contract funds or funds otherwise uncommitted by the Network Service Provider prior to receipt or issuance of a Termination Notice by the Network Service Provider will not occur without prior consent of the Managing Entity during the Transition Period.
 8. Upon receipt or issuance of a notice of termination, the Network Service Provider will not enter into any new subcontracts related to services or functions covered under this contract without the prior written consent of the Managing Entity.