



Crisis Respite Service

1. Crisis Respite Services Cx Discharge 13. Discharge planning to community resources and supports are provided. The discharge summary shall include the following:
 - a. Evaluation of the impact of CRS services on client's goals and objectives;
 - b. Date and signature of individual preparing report; and
 - c. If there is a referral, a reason for the referral must be noted.

2. Crisis Respite Services Cx Eligibility In order to be eligible for CRS, the Network Service Provider shall ensure that the consumer meets the following eligibility criteria:
 1. Consumer is age 18 and over;
Currently experiencing a mental or emotional crisis;
 2. Assessed as being able to function with some independence and who do not present a threat to their own or others' safety; and
 3. Agrees to actively participate in voluntary services.

3. Crisis Respite Services Cx Linkages 12. Assist consumers with reintegration into the community by providing direct linkages to community-based services including the following:
 - a. Clinical services;
 - b. Case management services;
 - c. Public assistance;
 - d. Social security and disability benefits;
 - e. Health homes;
 - f. Probation and post-sentencing assistance;
 - g. Transportation services;
 - h. Substance abuse meetings and support groups;
 - i. Chemical dependency rehabilitation services;

4. Crisis Respite Services Cx Orientation 6. An orientation prior to or upon admission into CRS. The orientation shall include the following:
 - a. A description of services to be provided while in CRS;
 - b. Applicable fees;
 - c. Information on client rights;
 - d. Limits of confidentiality;
 - e. Information about the Network Service Provider's infection control policies and procedures;
 - f. Program rules;
 - g. Consumer grievance procedures;
 - h. Consent for release of information as applicable;

5. Crisis Respite Services Cx Program Req 1. Provide a comfortable, residential, non-institutional setting that serves as a respite while preparing consumers to return to their community;

6. Crisis Respite Services Cx Program Req 3. 24 hour structured supervision and observation;

7. Crisis Respite Services Cx Program Req 2. Provide recovery-focused support and care to consumers experiencing a mental or emotional crisis;

8. Crisis Respite Services Cx Program Req 4. Supervised medication intake;



Crisis Respite Service

9. Crisis Respite Services Cx Program Req 5. An intake evaluation and assessment is completed prior to or within 24 hours of admission. The assessment shall include the following with the consumer's input:

- a. Medical history;
- b. Presenting problem;
- c. Current and potential strengths;
- d. Relationship with family members, significant others and social supports;
- e. Service agencies with whom the consumer is involved;

10. Crisis Respite Services Cx Progress Notes 9. Document individual's attendance and progress in therapeutic activities. Progress notes shall contain the following:

- a. Contact dates with consumer, family, friends, or services agencies;
- b. Progress, or lack thereof, relative to the service plan;
- c. Progress notes shall indicate justification of non participation in therapeutic activities when a consumer does not participate in a minimum of 3 hours per day (i.e. consumer working, consumer refused to attend due to medical illness, consumer had a conflicting appointment etc.);

11. Crisis Respite Services Cx Service Plan 7. An individualized service plan is developed within 24 hours of admission. The individualized service plan shall contain the following with the consumer's input:

- a. Current needs and strengths;
- b. Achievable, observable, measurable goals and objectives;
- c. Actions needed to attain the goals;

12. Crisis Respite Services Cx Skill Develop. 11. Facilitate socialization opportunities that promote the learning of life skills, foster community and create new support systems;

13. Crisis Respite Services Cx Therapeutic Env. 8. Provide a minimum of 3 hours daily of structured therapeutic activity opportunities (i.e. psychosocial rehabilitation, life skills training, individual therapy, support groups etc.) addressing symptom awareness, symptom management techniques, stress reducing techniques, medication compliance, effective communication, personal care and basic living skills.

14. Crisis Respite Services Cx Transportation 10. Transportation shall be provided or coordinated for consumers in need of services that are provided at other facilities while participating in CRS;